



LEGACY

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Thank You Front Liners



Frontliners: Julie Balaoro, Dr. Jenny L. Batongmalaque M.D., Vangie Beltran, Maria Gutierrez, Natalie Rodriguez N.P., Beth Adabzadeh N.P., Edith Panay, Jane Galazo, Lilia Bravo, Melinda Canare, Lyn Rudio, Cecilia Yonzon, Delia Cruz, Valerie Martinez, Jackie Chin, Lessley Tornez, Matthew Pulido, James Balaoro

ASK THE DOCTOR

Carson, CA
November,
2021

A frontliner is **a frontline worker**, especially in healthcare and other essential, often public-facing jobs.

What is the role of frontline staff?

Front-line employees are **service professionals who work directly with customers**. They can work in a variety of industries, including sales, dining services, marketing, and retail. For example, the host who greets customers at a store is a front-line employee

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NOVEMBER 24, 2021

Giving Thanks to the Front Liners

As November is the month of Thanksgiving, the Erasto R. Batongmalaque Foundation held a Thanksgiving party with the Argent Medical Group (A.M.G.) and the BHS Bayani Health Center. During the height of the pandemic, both the AMG and BHS gave their time and risked their lives providing healthcare services to people in need. However, the ERB Foundation did not relax either. We still held our Food Bank delivery to low-income households, which meant more since grocery shopping was limited. The Achievers group also held their thanksgiving party after a year of quarantine.



ERBF, AMG, and BHS



Dr. Jenny Speaking



Left: Ben Ramos, Beth Adabzadeh N.P.



The Achievers



Jane Galazo (ERBF)



Food for Thanksgiving



Left: Letty Amatus, Lilia Bravo



Left: Minda Bejo, Edith Panay, Jane Galazo



Ben Ramos

Ask The Doctor continued...

Who is a COVID-19 frontline worker?

In the guidelines, front liners are defined as **individuals who have a high risk of contracting and spreading the Covid-19 virus**, who are exposed to other individuals who have been infected and who have a high risk of being infected, and who are in an environment that has a high potential to be the cause of an outbreak.

What jobs are considered frontline?

Frontline Essential Workers

- First responders. These are the people communities depend on in emergencies, such as firefighters and police.
- Education. ...
- Food and agriculture. ...
- Manufacturing. ...
- Corrections workers. ...
- U.S. Postal Service workers. ...
- Public transit workers. ...
- Grocery store workers.

How do I become a frontliner?

While **there's no formal education beyond a high school diploma typically required** for frontline customer service representatives, good communication skills are essential. Education, training, or a background in marketing, communications, or business can also be an asset.

At the Argent Medical Group, Bayani Health Center, and the E.R.B. Foundation* we are greatly indebted to our Frontliners who report to work diligently whether at their station or remotely when they can.

Despite the lockdowns, there is someone who is at the other end of the line of the present-day digitalized Telecommunication who asks the question to open the door for an answer,

"How can I help you?"

***The time is always right to do the right thing.* Martin Luther King**

Stay safe and thrive.

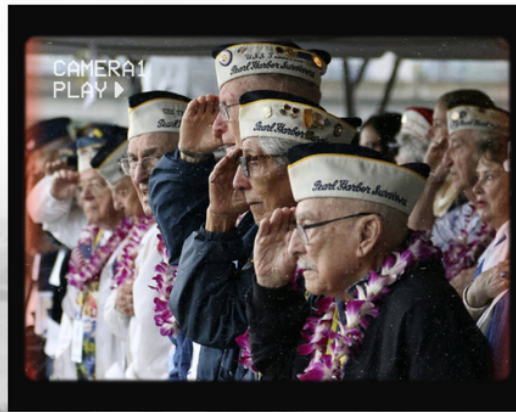
Dr. Jenny

*The ERB Foundation will soon announce the Mentoring Learning Center to open soon for those interested in becoming a front-liner

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FVF Invites You to Attend



80th Anniversary of the Attack on Pearl Harbor

"DECEMBER 7, 1941 — A DATE WHICH WILL LIVE IN INFAMY" - FDR

**JOIN US:
DECEMBER 8, 2021 11:00AM - 2:00PM**

Location: ERB Foundation Parking Lot
23243 S. Main St., Carson, CA 90745

Learn More:
310-835-8365
erbfsc@gmail.com
www.erbfoundation.com

No matter how long it may take us to overcome this premeditated invasion, the American people in their righteous might will win through to absolute victory.

President Franklin D. Roosevelt

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SPECIAL THANKS TO THE FOLLOWING:

